



## Vande Hey Company Retail Garden Center to open Saturday, April 25, 2020.

### **Our hours will be:**

Monday thru Friday 8am-6pm; Saturdays 8am-5pm

We request that our customers respect the first hour of each day be reserved for vulnerable individuals who might be at a higher risk of COVID-19.

### **Some slight modifications to our shopping experience:**

- Our spacious outdoor display areas will make social distancing possible. Our registers will have distinct 6-foot social distancing markers.
- Customers and VHC team members will remain 6 feet apart at all times.
- Masks will be worn by VHC team members when appropriate. We encourage customers to wear their own masks while shopping.
- We request that no more than two persons per family visit us, to assist with social distancing.
- Our Horticulturists and Client Representatives are available to assist one party at a time.
- Please – as much as possible – call to make an appointment to meet with a Horticulturist or Client Representative. Those who walk in will be welcome but may need to wait to be served.
- At least one open air register area will be open to allow customers to make their purchases in an outdoor setting.
- Our retail showroom will also reopen allowing only two parties inside the building at each time.
- We are open for online sales, deliveries and curbside pickup, as already established.
- We have increased our capacity to tend to customer inquiries such as those above and those via phone, virtual concierge, email and through [www.vandeheys.com](http://www.vandeheys.com)
- Carts will be entirely sanitized daily, with handles sanitized regularly throughout the day. Please bring a clean wipe to wipe the handles if you are concerned.
- We have increased our sanitizing and cleaning regimen to better protect our team and customers.